

# Parkland Regional Library System 2021 Annual Report

Expanding opportunities for discovery, growth, and imagination for all Central Albertans



The Parkland Library Board thanks our member municipalities and the Government of Alberta for continued funding. With your help we supported 48 public libraries in 2021.



## Virtual Library Services

- 41,779 visits to system website
- 205,607 visits to system catalogue collection
- 113,386 eLibrary database sessions, an 18% increase from 2020
- 150,310 digital checkouts
- 19,369 virtual items in Parkland's collection.
- 66% increase in our virtual collection in 2021
- 945,201 WiFi sessions at libraries

## Parkland Libraries have...

617,722 items in the physical collection and over 1,106,010 physical circulations in 2021

### Resource Sharing

- 3,168 van delivery stops delivering 873,700 items per year
- We purchased, processed, and delivered 23,940 physical items to the system catalogue

### IT Support

- 2,451 remote support sessions
- 58 On site IT visits to implement new hardware:
  - 28 desktop computers
  - 21 laptop computers
  - 10 new monitors
  - 6 battery backups
  - 14 network switches



### Member Support

- 48 training events with 551 attendees
- 13 presentations to municipal councils
- 1,615 total consulting activities by Parkland Staff



## Parkland HQ

- Housed 13,005 print items, 3,165 audiobooks, 17 videos and 204 kits
- Completed 18,784 interlibrary loans
- Obtained 28 smart hubs donated by Telus - circulated 389 times

## Member Libraries Borrowed:

- 14,140 Large Print Books
- 3,310 Audiobooks
- 855 Software and Video Game Kits
- 1,955 Children, Teen, and Adult Programming Kits



Strong Libraries, Strong Communities



# Parkland Regional Library System



## Stronger Together Conference

Parkland participated in the second annual Stronger Together Conference. There were **23** sessions, **2** wellness sessions, and **2** keynote speakers. These were attended by **1126** registrants



## Advocacy Activity

Parkland's Advocacy Committee sent out packages to all **334** Mayors, Reeves, and councilors in the Parkland Region with information on Parkland and the importance of libraries.

## Marketing Activities

For Canadian Library Month, Parkland had a Golden Ticket Contest for library users. Every time the ticket was found they got an entry to win an iPad. We got over **350** entries!

Parkland had a summer BBQ, open house, and activities for kids to celebrate our new building! We saw over **400** attendees.



## Social Media

- **84%** increase in post engagement on Facebook
- **15%** Follower increase on Instagram
- **8%** follower increase on Facebook

## Contact Us:

### Parkland Regional Library System

4565 46th Street  
Lacombe, AB T4L 0K2  
403-782-3850

**Board Chair** Debra Smith  
**Vice Chair** Leonard Phillips

### Executive Committee

Debra Smith (Chair)  
Barb Gilliat  
Stephen Levy  
Philip Massier  
Marc Mousseau  
Joy-Anne Murphy  
Norma Penney  
Leonard Penney  
Teresa Rilling  
Heather Ryan

### Director

Ron Sheppard (ext. 230)

### Manager of Finance and Operations

Donna Williams (ext. 141)

### Manager of Technology Infrastructure

Tim Spark (ext. 212)

### IT Helpdesk (ext. 600)

### Advocacy Committee

Gord Lawlor (Chair)  
Barb Gilliat  
Stephen Levy  
Marc Mousseau  
Shawn Peach  
Norma Penney (V.C.)  
Bill Rock  
Debra Smith  
Delaney Thoreson  
Shannon Wilcox

[Complete Board and Municipality list here.](#)

\*Statistics based on 2021 annual report to PLSB Municipal Affairs

*Strong Libraries, Strong Communities*

